**GENERAL TERMS AND CONDITIONS (GTC)**

**Rates and Services**

The rates quoted are per selected room per day and include our buffet breakfast with regional specialities, as well as all taxes and fees.

The local tax of € 2,50 per person/night will be charged separately.

**Breakfast Hours**

Monday to Friday: 7:00 am to 10:00 am

Saturday, Sunday, and Public Holidays: 8:00 am to 10:00 am

If you would like to sleep in or need to get up earlier, please let us know.

**Arrival**

Your room will be ready at 3 p.m. - Check-in at reception is possible between 3 pm and 6 pm, on Saturdays, Sundays, and public holidays by arrangement.

For late arrivals, we also offer a contactless check-in: we will deposit your room key in our key box. We will send you all the necessary information well in advance of your arrival.

An elevator and free on-site parking are available.

**Dogs/pets**

Sorry, but we do not allow pets.

**Extra beds/baby cots**

on request

**Departure**

Please vacate your room by 11:00 am at the latest.

**Payment**

We gladly accept cash, Visa, Mastercard, and Maestro.

**Cancellation Fees**

...or if everything suddenly changes...

No cancellation fees up to 14 days before departure

For cancellations within 14 days or no-show: 100% of the total cost.

**Non-smoking hotel**

The Alter Gerichtshof is a non-smoking hotel – all rooms have a balcony where smoking is permitted.

**Free Wi-Fi**

You'll surf the A1 fiber optic network! Use our Wi-Fi service to check your emails or surf the internet. You can easily log in with your laptop or smartphone in your room, the breakfast room, and the reception area.